October NEWSLETTER

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100 for 100

#2011 Teresa Scruggs and Andy Green \$100

#1102 Amy Nations and Ashley Cribb \$100

#1103 Brittany Jenkins, Diane Bishop and Ashley Cribb \$100

#1608 Leigha Marchant, Sky Furjes and Ashley Cribb \$100

#2018 Aubrianna Espita and Andy Green \$100

#2011 Teresa Scruggs and Andy

Green \$100 #6007 Harley Laughter, Tabitha

Jones and Debbie Dutton \$100 #2035 Stephanie Towery.

Elizabeth Towery and Andy Green \$100

#2021 Angela Lavette, Johnathan Pichey and Ashley Cribb \$100

#2018 Theresa Koon and Andy

Green \$100

Sled

#1607 Charlotte Goode \$300

Referrals

#6005 Xavier Speaks \$200 #2309 Kodie Hensley \$200



Employees of the Month

Dominique Johnson's Area:

Full-time: Della Johnson – Eutawville Subway Very dependable and always gives 100% Part-time: Tanyia Abrams – Pee Dee Subway Very dependable, hardworking employee

Crystal Church's Area:

Full-time: Erica Murray - Cross Anchor Hardees

Always willing to help management when needed

Employee Recognition

Timothy Vachon #6007 - Excellence in Customer Service **Greg Canterbury #2032 – Excellence in Customer Service**

Name	Division	Location	Award
Hazel Rice	Div I	Cross Anchor 6004	August 2025
Miranda Hill	Div II	New Ellenton 3003	August 2025
Tiffany Gleaton	Div III	Orangeburg 3004	August 2025
Kimberly Brewer	Div IV	Sweeten Creek 2003	August 2025
Margaret Lipsey	Fast Food Division	Walnut Grove 2305	August 2025

From the President's Desk

We have finally broken ground on the new Sylva, NC site after many delays in receiving NCDOT's approval.

We expect to open in the Spring of 2026. This is an exciting new chapter in Hotspot's history as we embark on building new sites and expanding the Hotspot brand.





Thanks to all of you who have made this possible.

Happy Halloween to all those who enjoy the spookiest of holidays!

Harvey Hicks



EMPLOYEESPOTLIGHT



Joshua Newberry
Brevard Location

Joshua has lived in his tometown of Candler for 30 years. Josh has been with Hot Spot since March of 2024.

In his free time, Josh like to play video games, ride motoycles and watch TV.



October Employees of the Month

Great Job and Congratulations to the employees listed below



Andy's Area

2003 Sam Smith 2011 Sara Malone 2013 Alyssa Rosario 2018 Ann Gonzalez 2035 Sharon Heffner 3005 Taylor Peterson 5003 Sherita Clontz 6002 Brenda Lopez

Debbie's Area

2005 Chandra Phillips 2010 Marquanz Wofford 2017 Margaret Hicks 2019 Tina Landis 2042 Satoya Means 2043 Crystal Marler 6004 Alan Whitlock 6007 Whitney Tucker

Ashley's Area

1103 Hettie Carroll
1601 Brittany Marihugh
2021 Anita Combs
2024 Dawn Delong
2027 Dante Beatty
2028 Lisa Tyler

Amanda's Area

1102 Sabrina Richland 2008 Patsy Swaenepoel 2025 Sarah Price 2032 Janet Rose 5001 Anyelo Pacheco 5002 Emily Ingham 5004 Regina Porter

Michelle's Area

1201 Ashley Gillespie 2009 Alexis Murrell 3003 Crystal Glosser 3004 Keisha Gibbs 8001 Jessica Serrato

Hot Spot Skatepark





16 years Celebrating the Hot Spot Skatepark !!! Thanks to all who came out! Thanks Terry Glen Grimble for doing the contest and bringing Kwesi Holloway, thanks to the City of Spartanburg Parks, Recreation & Special Events for support, food and long sleeve T's, HotSpot Convenience Stores for snacks and help with prizes and to the skaters and families for bringing the stoke!!!

Hot Spot is proud to support MADD South Carolina. At our 35th Annual Vendor's Appreciation Golf Tournament, we donated \$10,000 to help further their mission.

Special thanks to **Steven Burritt** from MADD for joining us and accepting the check on behalf of this incredible organization. Together, we're making a difference! #MADD #HotSpotCares #CommunityStrong



🏈 Game day excitement hit a whole new level! 🎉

During the Wofford vs. Furman showdown, one lucky Hot Spot Rewards member scored a jaw-dropping 1,000,000 points at halftime!

Big cheers to our winner — and to all the fans who showed their Terrier spirit!

* Keep scanning, keep playing, and YOU could be next!



The Hartford Employee Assistance Program (EAP) –For All Employees & Family Members

Are personal problems affecting your focus and performance at work? You are not alone. The EAP offers services to help you deal with personal problems you may be facing.

What does the EAP cover?

- Substance abuse
- Stress management
- Financial problems
- Divorce/marital problems
- Crisis intervention
- Legal problems

EAPs offer education, awareness and counseling services to help you with your problems. And your participation in the program is strictly confidential and free. Contact your HR department for more information.

To start getting help today call: 1-800-964-3577

www.guidanceresources.com
First time users click register
Organization Web ID: HLF902



September/October Sales Contest Items

Fatty 2 for \$6.00 Slim Jim

- o Giant \$1.00
- Monster \$2.00
- Savage \$3.00

Hostess 2 for \$4.50 Good2grow \$3.39



1 Cashier Winner for each of the 4 Divisions \$500.00 per item.
1 Store Manager Winner for each of the 4 Divisions \$250.00 per item.
1 overall District Manager Winner for each contest \$250.00 per ite

Know Your Company's Values

Are you aware of your employer's core values? Values shape a work culture, wow customers, help an organization compete, and may influence the world at large. Some of your most well-respected peers likely reflect the employer's core values. Value statements typically apply to everything a company does but understanding how they apply to your job may elevate your position and advance your career. And taking them to heart can help you be more engaged or even influence promotions.



THE COMPANY'S MISSION STATEMENT

The goal of RL Jordan Oil Company, Hot Spot stores, and our restaurants is to provide our customers with excellent and convenient service, a clean, safe and pleasant environment and quality products at competitive prices for the purpose of building a profitable business. Furthermore, it is the Company's intention to strive to provide satisfying and rewarding employment believing that satisfied employees will result in satisfied customer.



The U.S. Fire Administration reports that fires kill more than 4,000 Americans each year and approximately injure 20,000 more. U.S. fire departments respond to nearly 2 million fires each year, with three-quarters of them occurring in residences.

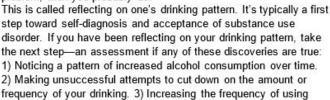
A home is often referred to as a safe-haven. This month, make sure your home is protected from (and your family is prepared for) a fire. Here are 10 simple tips to help you avoid fires and reduce the risk of injury should one occur:

- 1) Smoke Alarms These are still a very important addition to your home. Smoke alarms are widely available and inexpensive. Install a smoke alarm on every level of your home and test it monthly.
- 2) Prevent Electrical Fires Don't overload circuits or extension cords. Cords and wires should never be placed under rugs or in high traffic areas. Avoid loose electrical connections by checking the fit of the plug in the wall outlet. If the plug loosely fits, inspect the outlet right away. A poor connection between the plug and the outlet can cause overheating and can start a fire in minutes.
- 3) Keep Plugs Safe Unplug all appliances when not in use. Follow the manufacturer's safety precautions and use your senses to spot any potential disasters. If a plug is overheating, smells strange, shorts out or sparks the appliance should be shut off immediately, then replaced or repaired.
- 4) Alternate Heaters Make sure there is ample space around any portable heating unit. Anything that could catch fire should be at least three feet away. Inspect your chimney annually and use fire screens to help keep any fires in the fireplace.
- 5) Fire Safety Sprinklers When combined with working smoke alarms, home fire sprinklers greatly increase your chance of surviving a fire. Sprinklers are affordable and they can increase property value and lower insurance rates.
- 6) Create An Escape Route Create and practice your escape plan with your family from every room in the house. Practice staying low to the floor and checking for hot doors using the back of your hand. It's just like a routine school fire drill but in your home.
- 7) Position Appliances Carefully Try to keep TV sets, kitchen and other appliances away from windows with curtains. If there is a wiring problem, curtains can spread a fire quickly. Additionally, keeping your appliances away from water sources (like rain coming in from windows) can help prevent wiring damage which can lead to a fire.
- 8) Clean Dryer Vents Clothes dryers often start fires in residential areas. Clean the lint filter every time you start a load of clothes to dry or after the drying cycle is complete. Make sure your exhaust duct is made of metal tubing and not plastic or foil. Clean the exhaust duct with a good quality dryer vent brush to prevent blockage & check for lint build up behind the dryer at least twice a year.
- 9) Be Careful Around the Holidays If you fill your home with lights during the holiday season, keep them away from anything that can easily catch fire. Check all your lights prior to stringing them up and dispose of anything with frayed or exposed wires.
- 10) Conduct Regular Inspections Check all your electronic equipment and wiring at least once a month. Taking a little time to do this each month can really pay off.

Following these simple tips could potentially save your life or the life of a loved one.

Reflecting on Your Drinking Pattern?

There's an adage in the recovering alcoholic community: "If you wonder whether you have a drinking problem, then you probably do."



frequency of your drinking. 3) Increasing the frequency of using alcohol to manage pain, anxiety, depression, or other psychological conditions. 4) Thinking about a drink at day's end, and looking more forward to drinking. 5) Experiencing more frequent adverse consequences of any kind related to drinking. 6) Drinking more to get the effect you want from alcohol than you did in the past.

Power of "Authenticity" at Work

Authentic employees
use an honest,
transparent, no-façade
approach to interactions
with others at work. If
that sounds like you,
then others find you
easy to be around
because your
genuineness makes



them feel safe and prompts their desire to also be authentic. Authentic employees are more willing to show their true emotions and admit mistakes. Their communication style helps eliminate misunderstandings, miscommunication, and the hidden agendas that create conflict at work. Obviously, the payoffs for being authentic are greater job satisfaction, less stress, and more camaraderie with coworkers. This is why authentic employees are often held up as role models. Authenticity can be a bit risky. Showing honesty and vulnerability can expose you to criticism by some, but the productivity payoffs and being a happier worker are worth it. Ultimately, authenticity makes you stand out and appear more valuable, and it improves your career

Fight Stress with Healthier Eating

Some foods can play a positive role in managing stress. Berries reduce inflammation and oxidative stress in the body. Nuts—including almonds,



walnuts, and pistachios—have healthy fats and fiber that can stabilize blood sugar while giving sustained energy. Dark chocolate with more than 70% cocoa may reduce stress hormones and release endorphins, which are natural mood lifters. Yogurt is a probiotic-rich food that supports gut health, which can positively influence mood and reduce stress. Leafy greens—including spinach, kale, and Swiss chard—can help regulate cortisol, a stress hormone, because of their magnesium content, and their folate content may help with mood regulation.

Unplug and Connect with What

Matters

Technology devices can get in the way of quality family time. Could a "device-free zone" (or two) be good for your family? The idea is to



have loved ones, especially children, learn to value face-toface interactions, which are crucial for emotional well-being. If you want to try implementing the concept, here are tips: Start the tradition early to maximize the impact on young children and its value for their developmental psychology as it grows over time. Also, get agreement and commitment from household members to adhere to the rules set for your devicefree zone(s)

